

# A Sustainable Rural India Microfinance Sector- Future Direction And Strategies

G. RATHNAKAR<sup>1</sup>, G. SURENDAR<sup>2</sup>

<sup>1</sup>Associate Professor, Department of Management Kakatiya Institute of Technology & Science, Warangal, TS. ORCID: <https://orcid.org/0000-0001-6007-9636>

<sup>2</sup>Assistant Professor, GITAM Institute of Management GITAM University, Visakhapatnam,

---

## Abstract

Microfinance programs have grown significantly in popularity during the last two decades all around the world. This rapid growth is due to microfinance's effectiveness in delivering financial services, especially loan and savings, to a large number of impoverished clients in many third-world countries who do not have access to established financial institutions. Microfinance is one of the most essential financial tools for impoverished people to undertake household economic and income-generating activities, reducing their vulnerability and allowing them to amass wealth and hold valued assets as a development tool. In another sense, microfinance entails assisting micro-entrepreneurs in growing their enterprises to the point where they are viable and eligible for commercial bank loans.

When it comes to building savings mobilisation, there are a few key considerations to consider. To begin with, a solid macroeconomic and financial sector environment must have a suitable legislative, regulatory, and supervisory structure. Second, solid governance, ownership, and institutional frameworks that can show that the funds are well-managed. Third, improve financial management capabilities, particularly in the areas of liquidity and risk management. Fourth, market-oriented items and methods that cater to the needs of low-income customers. Finally, human resource empowerment will be achieved through a capacity-building program and the development of a performance-based reward structure.

For the past few years, microfinance has proven to be an effective anti-poverty and development tool. It is progressing as an industry that will help millions of impoverished people, poor women, micro-entrepreneurs, peasant farmers, and India's society and economy to leap into the sea of development. As a result, the government, microfinance/credit institutes, banks, and other connected entities should work tirelessly to establish financial services for the poor as a viable source of money and profitable business.

**KEYWORDS:** MFI, FI, NGO, MDG, and ICT.

---

## 1. Introduction

Microfinance is defined as a sector comprising official, semiformal, and informal financial institutions that provide financial services to the microeconomic sector. These services include micro-savings and microcredit (as well as maybe other financial services like micro-insurance, leasing, and transfer

services), allowing scarce resources to be allocated to micro-investments with the best marginal rates of return. Small local financial institutions are involved in a limited sense; national or regional banks and development finance institutions (DFIs) offering microfinance services for small savers and borrowers are involved in a broader meaning.

Microfinance projects have seen substantial growth over the last two decades all around the world. This rapid growth is due to microfinance's effectiveness in delivering financial services, especially loans and savings, to a large number of impoverished clients in many third-world countries who do not have access to established financial institutions. Microfinance is one of the most essential financial tools for impoverished people to undertake household economic and income-generating activities, reducing their vulnerability and allowing them to amass wealth and hold valued assets as a development tool. Microfinance, on the other hand, can assist micro-entrepreneurs in growing their firms to the point where they are viable and eligible for commercial bank loans.

Microfinance has advanced in order to meet the requirements of millions of underprivileged people who want financial services. They require these services for the same reasons that everyone else does: to save money in a safe and convenient manner, to finance their businesses, to obtain a loan for the purchase of land and property, to pay electricity bills, to send money to their children who attend school in the city, and to protect themselves against risk.

## **2. Development and major achievements in micro-finance**

Microfinance originates as a result of prior policies that were erroneous. The supply-leading finance paradigm, which stressed subsidized loan programs for helping peasant farmers in rural regions and significant donor-funding for reducing chronic poverty, was crucial to the early development of microfinance (popularly known as rural finance). The strategy has increasingly evolved to market-driven, with a greater emphasis on offering financial services, such as voluntary savings products, to economically engaged people and micro-enterprises. As a result, microfinance institutions (MFIs) and other financial institutions (OFIs) have grown their client base from a few thousand in the 1970s to over 10 million in the late 1990s. The evolution of microfinance in the Region has set in motion a transition from a subsidy-dependent industry to one that may be a profitable enterprise. MFIs and OFIs mobilizing voluntary savings have shattered the myth that poor households cannot and do not save and proved that savings can be successfully mobilized from poor households. This is perhaps a more important achievement of microfinance in the Region than the expanded outreach in access to credit.

2.1. MFIs, OFIs, and their clients have demonstrated that the poor (particularly poor women) are creditworthy and that financial services can be provided to and accessed by the poor on a profitable basis at low transaction costs without the use of physical collateral if appropriate financial technology is used and a commitment to efficiency is made.

2.2. MFIs, OFIs, and their clients have shown that the poor are creditworthy (poor women, in particular) and financial services can be provided to and accessed by the poor on a profitable basis at low transaction costs without relying on physical collateral, if it is done with appropriate financial technology and a commitment to achieve efficiency.

2.3.

## **3. Supply leading & poverty lending approach**

Rural development concerns have been hotly debated since the early 1950s, in reaction to post-World War II conditions. Experts in economic development acknowledged that stimulating food cultivation, rural development, rural incomes, and rural employment was a crucial component of a development plan. As a result, the economic development program should promote the use of contemporary technology in agricultural operations, as well as the use of production inputs including seeds, fertilizers, and pesticides. Furthermore, farmers required loans to get agricultural inputs in order to boost economic growth in rural regions. Farmers lack capital and/or do not have enough access to financial sources, and if they do, they are charged high-interest rates by informal sources, so a system should be available to provide loans and inputs required to cultivate the new high-yielding varieties of rice and wheat at subsidized interest rates. As a result, a number of developing nations established rural financial institutions that focused on providing finance to farmers and were linked to specific agricultural packages or technology. The supply-leading strategy, on the other hand, had momentarily succeeded in disbursing credit to the target populations, but it had fallen short of the goals of serving the rural poor and becoming long-term credit institutions.

International funders and development organizations have established anti-poverty efforts, which were pioneered by Professor Muhammad Yunus through Grameen Bank in Bangladesh, with a similar viewpoint to tackle chronic poverty in many developing nations. Poverty lending focuses on alleviating poverty by providing low-cost microcredit and other complementary services to the poorest of the poor, notably women (subsidized). The Grameen Bank concept has been duplicated and implemented in a number of poor nations, but its long-term viability has been questioned due to its reliance on foreign money and subsidies, which are limited. Furthermore, micro-lending interest rates are too low to accomplish cost recovery, necessitating regular recapitalization for long-term operation.

#### **4. Demand-driven & financial system approach**

Several empirical studies show that the restrictive financial system and subsidized loan approach to rural development are ineffective, leading to the new market-based strategy. The focus of the financial system strategy is on impoverished borrowers and savers' need for commercial financial services. The most prominent instances of the financial system model include BRI-shift Unit's from a channeling agency of subsidized credit for agricultural financing to a microfinance company and Banco Sol's transformation from an NGO to a commercial microfinance institution. In general, loan portfolios are funded through savings, earnings, and commercial lending; in certain situations, donors provide just a small amount of funding. The fundamental goal of this approach is to achieve institutional financial self-sufficiency while also providing a profitable outreach to low-income consumers. However, this strategy is coming under fire, notably for its responsibilities in servicing the poorest of the poor.

#### **5. Microfinance as a part of the financial mainstream**

As a result of market developments, the microfinance sector will inevitably mature and become more dynamic. Microfinance has evolved dramatically in recent years and will continue to do so in the coming years as millions of impoverished people want financial services to support their livelihoods. To meet the demands, the microfinance business must diversify its goods and services beyond loans, such as deposit facilities for collecting capital and investment, payments services, money transfer, and foreign currency operations. There is also worry about other financial services such as micro leasing as a

company financing option and micro-insurance as a risk management tool. "The microfinance revolution is a commercial revolution, built on new financial technology and substantially accelerated by the information revolution that emerged concurrently," writes Marguerite Robinson in her book *The Microfinance Revolution, Sustainable Finance for the Poor*. Simply put, a combination of advanced financial technology and rapid information and communication technology (ICT) growth has propelled the microfinance business into the modern financial mainstream.

## **6. Credits & savings balancing**

Microcredit was at the heart of microfinance, with the majority of conversations, projects, and actions centered on how to distribute credit and keep money secure in the hands of impoverished people. Furthermore, as the microfinance industry has matured on the one hand, and as clients' demand for deposit services has grown on the other, many experts, practitioners, and donors have begun to focus their attention on deposit (voluntary savings) mobilization.

Savings are a source of cash that may be provided to borrowers from the standpoint of a Microfinance Institution (MFI). In this scenario, a greater saving rate will provide the MFI more flexibility in expanding its loan portfolio, thereby increasing profitability. Reduced savings capacity, on the other hand, will limit MFI's potential to grow its business and profits.

If deposit services are priced correctly, savings is a cheaper source of cash. According to BRI-experience units and studies on Credit Unions in Latin America, the cost of saving funds is lower than the interest rate in the money market. In other words, increased savings will enable the MFI to set competitive lending interest rates and profit margins. Introducing savings facilities may increase outreach while also allowing for the expansion of additional services and products. Stable deposits can free MFI from donor and government help, allowing it to attain self-sufficiency in long-term operations and reduce liquidity risk.

Savings can help to keep government in check. The existence of net savers will put pressure on MFI management to run a cautious operation that will help the organization gain public trust and stability.

The most important considerations to consider while developing savings mobilization. First, a stable macroeconomic and financial sector environment, with proper legal, regulatory, and supervisory frameworks. Second, solid governance, ownership, and institutional frameworks can show that the funds are well-managed. Third, improve financial management capabilities, particularly in the areas of liquidity and risk management. Fourth, market-oriented items and methods that cater to the needs of low-income customers. Finally, human resource empowerment will be achieved through a capacity-building program and the development of a performance-based reward structure.

## **7. Institutional capacity building**

One of the most important concerns for the microfinance sector's long-term viability is strengthening institutional capacity. Strong institutions, together with solid administration, will be able to deliver high-quality financial services to the poor, dramatically expand their reach, and help them attain financial independence.

There are some critical issues that should be considered:

- 7.1 Enhance management capability by making it more independent and implementing strong governance processes.
- 7.2 Improve operations and processes to improve efficiency, minimize transaction costs, improve customer happiness, and ensure that earned money covers operational and financial expenditures.
- 7.3 Improve management information systems and accounting policies to make them more timely, transparent, and useful.
- 7.4 Strengthen internal supervisory system and audit capacity, integrated with daily operation and routines.
- 7.5 Develop risk management framework comprises a comprehensive strategy for arrears, and fraud prevention
- 7.6 Develop human resources through career development and training programs, and corporate culture incorporated with the promotion an incentive system to motivate employees
- 7.7 Provide appropriate physical infrastructure, convenient offices, and locations that are close to clients, making them relatively accessible.
- 7.8 The creation of products that are both marketable and provide customers with incentives.

## **8. Strategic Issues**

As part of an international movement to make microfinance one of the key issues in achieving the Millennium Development Goals (MDG), international development banks and bilateral foreign assistance agencies, developing country governments, academics, and practitioners have focused on working to strengthen the microfinance industry in order to provide poor people and micro-entrepreneurs with sustainable access to financial services. To ensure these benefits, the strategy should concentrate on creating a policy environment that is favorable to microfinance, developing a regulatory and supervisory framework, and building institutional capacity.

The government's participation in macroeconomic management and financial stability is critical for the development of a long-term microfinance business. Infrastructure, education and skill development, and job creation should all be part of the government's strategy in order to accelerate the informal sector, which is closely linked to microfinance. Governments are also paying more attention to how to manage inflation by enacting legislation that focuses on interest rate changes, notably in the areas of credit and savings. Furthermore, it is critical to educate the bureaucracy and the general public on the relevance of microfinance to the economy and development.

The goal of regulating and overseeing the microfinance business is to optimize the industry's functions in delivering financial services to low-income people. As a result, it's critical to ensure that the regulatory and supervisory frameworks are adaptable and provide incentives for both customers and providers.

Furthermore, the regulatory and supervisory system should strike a balance between a variety of aims and the interests of many parties:

- 8.1 Protecting the financial system against unethical acts that might have a domino effect on the whole financial system, especially for MFIs that rely substantially on financing from commercial banks or other financial institutions.
- 8.2 Providing legal protection and assistance to small depositors who save their money at MFI.

8.3 Promoting an industry that is regulated and supervised in order to attract more public deposits and receive finance at a reduced cost.

8.4 Protecting public money in the event that the MFI's obligations are covered by a blanket government guarantee or public deposit insurance.

## 9. Conclusion

For a few years, microfinance has been shown to be an effective anti-poverty and development strategy. It is progressing as an industry that will benefit millions of poor people, poor women, micro-entrepreneurs, peasant farmers, as well as India's society and economy. As a result, the government, microfinance/credit institutes, banks, and other connected entities should work tirelessly to establish financial services for the poor as a viable source of money and profitable business.

The lessons learned by large and rapidly growing microfinance institutions can be applied by others who want to expand their reach and operate on a long-term basis. It is also expected that in the coming years, more ideas, innovations, cost-cutting devices, and players will continue to support and expand the microfinance movement.

## Reference:

1. Chen, G., Rasmussen, S., & Reille, X. (2010). "Growth and vulnerabilities in microfinance" (CGAP Working Paper, No. 61). Washington, DC: CGAP.
2. Collier, P. (2007). "The bottom billion: Why the poorest countries are failing and what can be done about it". Oxford, UK: Oxford University Press.
3. Collins, D., Morduch, J., Rutherford, S., & Ruthven, O. (2009). "Portfolios of the poor". Princeton, NJ: Princeton University Press.
4. Cull, R., Demirguc-Kunt, A., & Morduch, J. (2007). "Financial performance and outreach: A global analysis of leading microbanks". *The Economic Journal*, 117(517), F107– F133.
5. Gonzales-Vega, C. (2003). "Deepening Rural Finance Markets: Macroeconomic, Policy and Political Dimensions", *Paving the Way Forward: An International Conference on Best Practice in Rural Finance*, Washington, D.C., 2-4 June 2003.
6. Kavale, S., Mugambi, F. & Namusonge, G. (2014). Strategic Management Determinants of Corporate Growth in Selected Micro-Finance Institutions in Kenya, *Global journal of commerce and management perspective*, 3 (5), 95-119.
7. Koech, L. C. (2012). Strategies adopted by local commercial bank in response to the competitive environment. Unpublished Research Project. Kabarak University, Eldoret, Kenya.
8. McGuire, P.B. and J.D. Conroy. (2000) "The Microfinance Phenomenon", The Foundation for Development Cooperation. [www.fdc.org.au](http://www.fdc.org.au).
9. Ngigi, P. W. & Njeru, A. (2014). Influence of Competitive Generic Strategies on Customer Base in Deposit Taking Microfinance Institutions in Nairobi County. *International Journal of Business and Commerce*, 3 (12), 69-75.
10. Ogot, M. M. (2012). A Generic Competitive Business Strategies Typology for Micro Enterprises. *European Journal of Business and Management*, 4 (20), 98-109.

11. Onaolapo, A. A. & Odetayo, T. A. (2012). Financial Inclusion as Tools for Survival in Globally Competitive Environment: Lessons for Nigerian Microfinance Banks, *American Journal of Business and Management*, 1 (4), 241-247.
12. Sanderatne, N. (2003). "Discussant Reaction Paper on deepening Rural Finance Markets: Macroeconomic, Policy and Political Dimensions" An International Conference on Best Practice, Washington DC. 2-4 June 2003.
13. Robinson, M.S. (2001). *The Microfinance Revolution. Sustainable Finance for the Poor*. The World Bank, Washington D.C.
14. Reille, X., & Glisovic-Mezieres, J. (2009). Microfinance funds continue to grow despite crisis. CGAP Brief. Available at: <http://www.cgap.org/p/site/c/template.rc/1.9.34437/>
15. Rudjito and M. Nazirwan (2003). "Understanding Their Needs & Wants: The Key for Building a Successful and Sustainable Microfinance for the Poor" Nanyang Business School, Singapore 14 February 2003.
16. *The Microfinance Revolution. Vol-2, Lesson from Indonesia*. Washington DC: The World Bank & Open Society Institute.
17. Yunus, M., Moingeon, B., & Lehmann-Ortega, L. (2010). Building social business models: Lessons from the Grameen experience. *Long Range Planning*, 43(2-3), 308 -325.